

CommBank

Image Carousel User Guide

Version 1.0

Thursday, 29 October 2015





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1. Getting started



The Image Carousel app can display images on Albert, when not in use. Use this app to showcase new products, offers, and advertisements.

In this section:

- Configuring the Image Carousel for the first time
- Configuring image display settings

Configuring the Image Carousel for the first time

Home screen

- Tap the **Image Carousel app** icon to access the carousel. A loading screen will appear if accessing for the first time. Upon subsequent launches, you will be taken straight to the images selected, and they will start transitioning automatically.
- If this is the first time you have accessed **any** CBA app, you may be asked to sign in with your App bank username and password.

If you have forgotten your App bank username or password, please call the Business Service Centre on:
1800 230 177



Configuring the image display settings

Merchant Context Menu

- Press the **Merchant Context Menu button**, or two finger swipe from the top to open the **Merchant Context Menu**.
- Tap **Image Carousel Settings** from the menu.

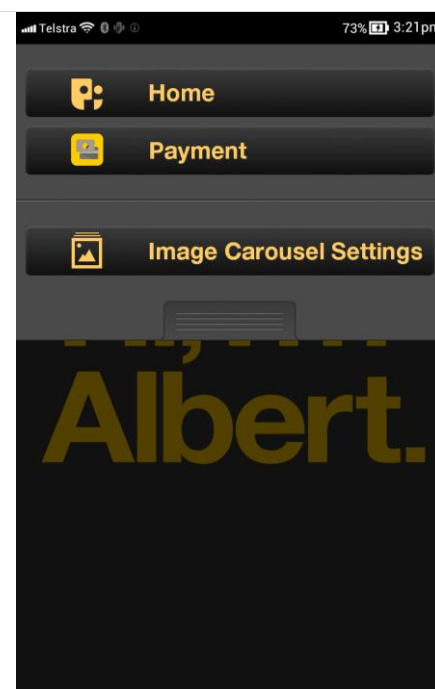
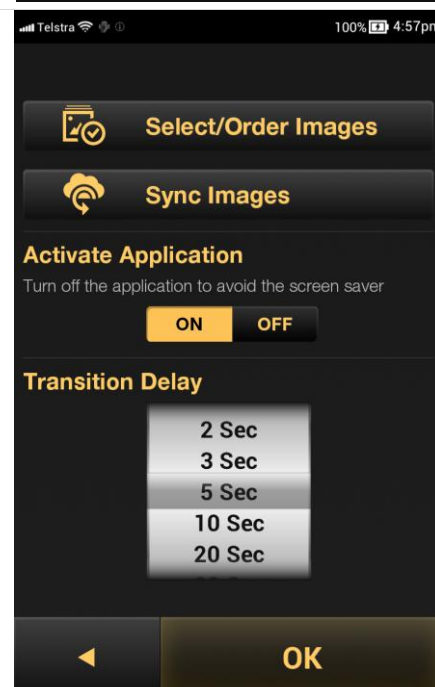


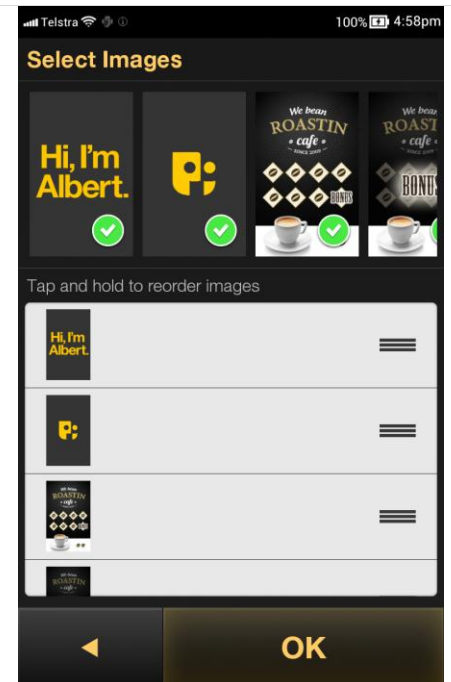
Image Carousel Settings

- The following settings screen will display
- If you have changed any images via App bank, press **Sync Images** to have your device update.
- Ensure that **Activate Application** is set to **On** should you wish to use the application.
- This will disable the screen saver, and the image carousel will display when the device is idle. **Note that this will impact the battery life of your device.**
- Use the scroll wheel to select image transition delay.
- Press **OK** to save settings



Select / Order Images

- Use this screen to reorder, and enable/disable images.
- You can preload images on to the device, and only show them when required, for example, you may have daily specials that rotate through the week.
- Reorder images by using the selector to the right of each item.
Hold and drag to the desired location, and release.
- Press **OK** to save settings, and return to the previous screen
alternatively,
- Press the **back button** to cancel and return



2. App bank



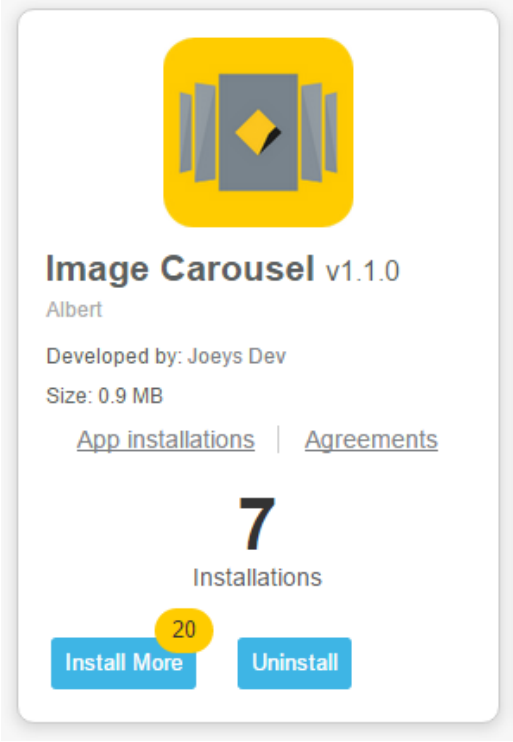
In this section:

- Adding images via App bank
- Viewing and deleting current images on App bank

Adding images via App bank

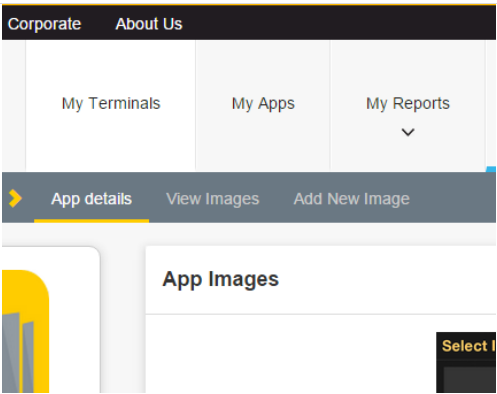
Home screen

Click on the app icon from the “**My Apps**” tab on App bank



Add New Image

From the grey header, select “**Add New Image**”.



Choose the merchant ID for which you want the images to be displayed on.

Images must be

- Less than 1Mb
- Maximum size of 1280 * 800px
- PNG or JPG

Image Carousel > App details View Image

Allows a new image to be uploaded for a specific merchant for specific merchants. All images must be 800x1280 pixels

Merchant ID* 3487895748323423 ▼

Choose Image*

Choose File

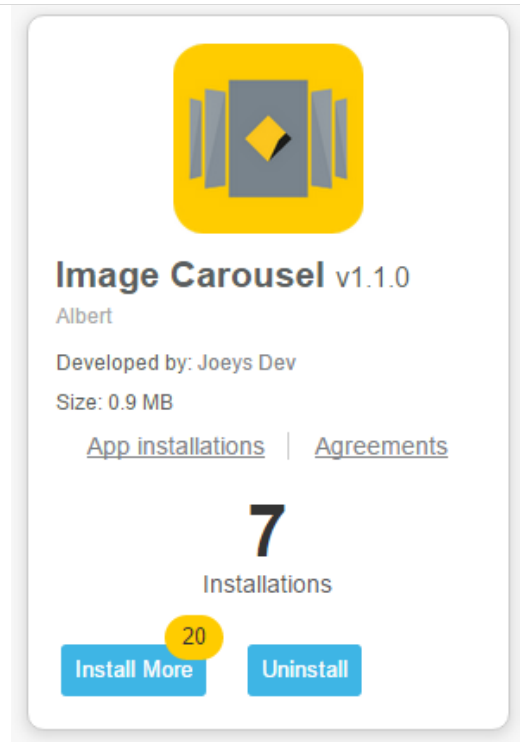
- Image files should be no more than 1Mb in size
- Be a maximum screen resolution of 1280*800 pixels
- Be one of the following formats:
 - PNG
 - JPEG

Cancel Save

Viewing and deleting current images on App bank

Home screen

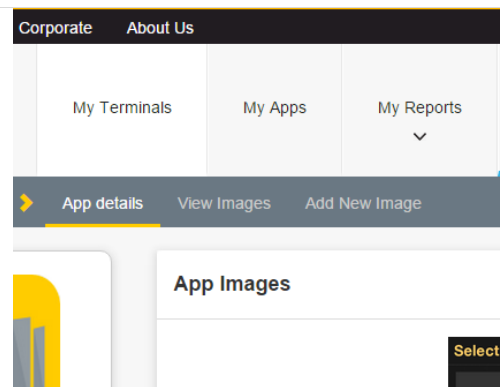
Click on the **app icon** in the “My Apps” tab on App bank.



From the app details page, click **View Images**

From the Merchant ID dropdown, select the Merchant ID range you wish to view.

The images displayed underneath will display on all terminals within this Merchant ID range.



Deleting an Image

To delete an image on a particular terminal, or range of terminals, hover over the images displayed above.

Press the **Delete** button in the top right of the image.

The image will be removed from the devices within the selected Merchant ID range



Need help?

We're here to assist — whenever you need us.

Help with Albert,
App bank and
CBA Apps

1800 230 177

Commonwealth Bank Business Service Centre
24 hours a day, 7 days a week

Help with third party
apps

1. On Albert, tap the App bank app, or visit piappbank.com.au.
2. Select **Apps**, then search the relevant app name. Click into the app to see **App Details** and expand **Support** to see the contact details for the responsible developer.